

Deborah Zornes: Deborah is the Director, Research Services at Royal Roads University, and has been with the university since 2006. An avid sailor, Deborah holds a PhD from UVic. Her research interests focus on two areas: 1) evaluating and measuring research effectiveness and quality, including outputs, outcomes and impacts; and 2) the impact of corporatization on the university and the research undertaken/ supported and what this means for the role of the university in society. Deborah's teaching areas include research methods, and communication for learning.

Gwen Hill: Gwen is a Research Development Coordinator in the Office of Research Services at Royal Roads University. She is a current student of the Master of Interdisciplinary Studies program at RRU, with a focus on the engagement of Generation Y in the workplace. Gwen's previous employment as a training and process documentation team lead at IBM Global Services gives her a strong background in, and passion for, purpose-driven process development.